



welcome booklet

Campsite of Lake of the
Seigneurie



Welcome

to Flower Camping at Lac de la
Seigneurie

A little word from the team

We are delighted to welcome you to our family-friendly, nature-filled campsite in the heart of the forest.

We are committed to making your stay as pleasant as possible, in a friendly atmosphere, in our little corner of fresh air between Alsace and Franche-Comté.

The aim of this booklet is to provide you with as much information as possible to make your stay easier.

We remain at your disposal for any questions.



Download the "Flowercamping" app to follow our news feed.



Have a great holiday
and enjoy your stay with us!
Warmest regards,

Karine, Eric and their team



Repérez-vous sur le camping



- Accueil
- Restauration
- : Chalets
- : Mobil-Homes / Cottages
- : Lodges
- : Cabane du randonneur
- : Emplacements nus
P : Privilège / C : Confort
- : Chalet d'animation
- Piscine chauffée
- : Freecamps

- Camping-car / Caravaning
Emplacements stabilisés
- Bornes électriques
- Résidents
- Zone WIFI

flower campings
le camping c'est humain.



Karine et Eric



Life on the campsite

Reception

- Outside July/August: Open daily from 9:00 a.m. to 12:00 p.m. and from 2:00 p.m. to 7:00 p.m.
- In summer: 9:00 a.m. to 12:00 p.m. - 2:00 p.m. to 8:00 p.m. (in July and August)
- To reach us outside of these hours, call 06 76 65 50 65 - in case of emergency only - if necessary, we live on site.

Entry/exit barriers

Our barrier is open

- 8:00 a.m. to 9:00 p.m. (off-season)
- 7:30 a.m. to 10:30 p.m. (July/August)

Vehicles



It is prohibited to recharge electric vehicles by plugging them into rental properties or at the electrical terminals on the sites.

- A charging station is available next to reception (inquire at reception).
- Speed limit of 10 km/h, respecting the DIRECTION OF TRAFFIC within the campsite.
- After 9:00 p.m. or 10:30 p.m. (summer), vehicles must be left outside the campsite for everyone's peace and quiet.
- One vehicle per pitch. Parking is available at the campsite entrance.

Rules of life



- For your comfort, all our accommodations are non-smoking.
- Please respect your neighbors' peace and quiet and do not make any noise that might disturb them.

Animals

- Must be kept on a leash within the campsite.
- No pets are allowed on the beds or sofas in the rental accommodations.
- It is forbidden to leave your pet alone in the rental accommodations (if necessary, we will put you in touch with a pet sitter).

Visitors

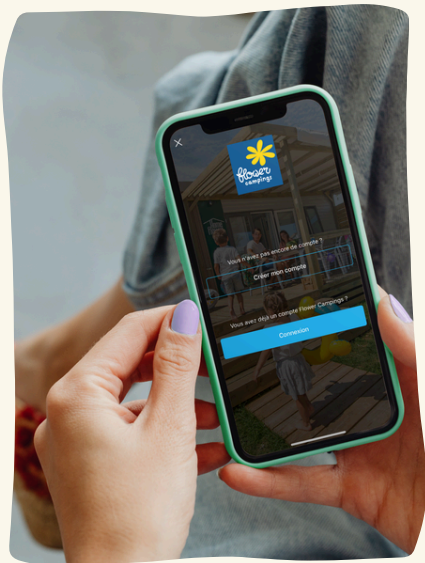
- If you have visitors, they **MUST** be registered at the campsite reception upon arrival.
- Entrance authorization is subject to the payment of a €3 fee (adult and child).

Visitors are required to leave the campsite before closing

- time.
- The parking lot at the campsite entrance is available for their vehicles.
- Access to the swimming pool is strictly prohibited.

Flowercamping App

Download the "Flowercamping" app to follow our news feed, easily communicate with us, discover the summer events schedule, and sign up.



Pool

Our pool is open from July 1st to September 15th, weather permitting, from 10:00 a.m. to 8:00 p.m.

- For hygiene reasons, only swimsuits and swim briefs are permitted. NO SHORT
- Children must be supervised by an adult.
- Pool rules must be followed.

Services offered

- Laundry and dryer: €5 per token - detergent €1 (purchase at reception)
- Bikes, games, books, ping pong paddles, and pétanque balls available for loan
- Various rentals (baby equipment, bed and bath linens, charcoal barbecue, dishware, cooler, beach towels, etc.)
 - Inquire at reception
- Small convenience store at reception
- Mailbox: at the campsite entrance



Nearby services

- **For local shopping:**
 - Leclerc in Masevaux (5 km) or Aldi in Masevaux (4 km)
- Tobacco and newsagent in Masevaux (5 km)
- ATM in Masevaux (5 km)
- Gas station at Leclerc in Masevaux (5 km)
- Auchan shopping area in Belfort Bessoncourt (16 km)
Leclerc shopping area in Cernay (23 km)
- **Electric vehicle charging station:**
at the campsite or Rougemont-le-Château (3 km)
- **Train stations:** Belfort (20 km)/Mulhouse (36 km)

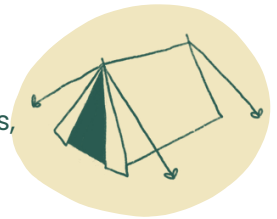


Inventory & inventory of fixtures upon arrival

The day of departure

Please complete the inventory of the rental property before noon the following day using the Flowercamping app.

Report any missing items, damage, cleanliness issues, or any anomalies to reception before noon the following day (via the Flowercamping app).



Despite our diligence in preparing and keeping our rentals clean, unforeseen circumstances can occur. Please notify us within 24 hours.

The day of departure

Drop off your keys at reception before 10:00 a.m. and notify them of any problems (breakage, loss, etc.).

If you plan to leave before reception opens: Inform reception in advance and leave your keys on the inside door of the rental or on the table. If you have broken or damaged any dishes or equipment, please notify reception and pay for the repair or replacement.



The campsite reserves the right to deduct a deposit as compensation.

Departure cleaning

***Each accommodation must be returned clean.
Please ensure proper maintenance.
We provide a cleaning kit
in all accommodations.***



1

You have purchased an end-of-stay cleaning service

Please clean and put away the dishes, table, microwave, gas stove, empty the refrigerator, and trash - rinse the shower - return the chairs to the table

2

You have not taken the household package

Thank you in this case, for cleaning up in full:

- Wait the floors, disinfect and defrost the refrigerator, clean the main window, tables and work plans, microwave, hob, dishes, utensils and clean and tidy pans
- Cleaned and dusted cupboards, WC, shower and cleaned sinks (including the bruises), emptied and cleaned garbage cans
- Put the chairs on the table. Terrace (if applicable): swept away, cleaned and tidy furniture.

If you have rented laundry:

Please put it back in the bag provided at the entrance to the rental

If you have rented equipment (ex: barbecue):

Please deposit it clean at the reception

***THE CAMPSITE RESERVES THE RIGHT TO RETAIN EVERYTHING
OR PART OF THE DEPOSIT IN THE EVENT OF CLEANING NOT CARRIED OUT.***

Our commitments for the environment



**Our campsite is engaged in
An eco -responsible approach.
Thank you for accompanying him ...**



Sort your waste

Thank
you !

Selective sorting is compulsory.

Each accommodation is equipped of a sorting trash and a bucket organic.

**They are to be emptied in the containers at the entrance
campsite (except glass).**



Your **packaging** go to the **yellow tank**

Throw in bulk (bagless):
packaging, plastics,
papers, boxes, cans,
canned, aerosols, trays ...



Your non-recyclable waste go to the **Bordeaux tank**

Discard, in a closed transparent bag bag: hygienic protections, cottons, diapers, protections, special papers...



Your **glasses** go in the **green bucket**



Your **food waste** go to the **brown biodechet container**

Your plant waste and food, wipers, Coffee marks ...



THE GLASS BUCKET IS LOCATED AT THE END OF THE CAMPSITE, ON YOUR RIGHT, 50 METERS



Mini-recycling

In front of the reception, a mini-recyclerie collects objects, books, games, non-perishable foodstuffs, etc. that you Do not want to bring home. Let's give their a second life, place them Or use and limit waste!

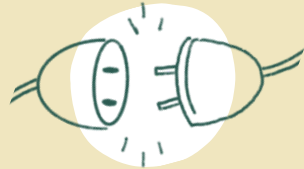
Adopt the gestures eco -responsible

Turn off the heater and/or air conditioning



If your window or door is open, remember to close them. Excessive electricity consumption will result in a deduction from your deposit.

Turn off or unplug your electrical devices



To prevent any risk of fire, carefully monitor your electrical connections.

Do not let the water run without reason



Avoid excessive shower time. In the event of a water leak, gas leak, electrical problem, or pollution on site, please inform management.

Respect the condition of your toilets



Use only toilet paper in the restrooms. The mobile homes are equipped with garbage disposals, so disposing of wipes, tampons, or napkins can damage these facilities.

MERCI DE RESPECTER STRICTEMENT CES CONSIGNES.

Respect the local wildlife



Our campsite is certified as a **LPO (Bird Protection League) Refuge**.
A commitment to the environment around us, as well as to all the living species
that inhabit it.

Through the LPO charter, our campsite is committed to:

- To stop trimming hedges from March 15 so as not to disturb the birds that nest there
- To prohibit the use of phytosanitary products in order to leave fallen land for bird nesting
- To encourage carpooling, rental, and loan of bicycles, in order to promote the use of alternatives to the car
- To promote short supply chains through various partnerships and in particular with a local organic market gardener
- To use natural and eco-certified cleaning products,
- To highlight local artisans and producers, during the small weekly summer market
- To preserve the water present on the campsite, in particular by controlling watering cycles, as well as by collecting rainwater
- To limit lighting in the evening so as not to disturb the animals
- To plant different plant species necessary for the preservation of local flora -
- To respect biodiversity by limiting mowing to what is strictly necessary

OUR COMMITMENTS TO RESPECTING NATURE AND BIODIVERSITY





We are committed to preserving biodiversity in all its forms.

➡ **Between March 15 and the end of summer, we suspend hedge trimming so as not to disturb the birds that nest and raise their young there.**

Lawns that are mowed too frequently deplete the soil and repel beneficial insects.

➡ **We practice sustainable mowing, which means we deliberately leave certain natural areas to allow biodiversity to flourish: butterflies, bees, ladybugs, hedgehogs, etc...**

 **✿ Nature is not a static setting. The less "domesticated" spaces are precious habitats for biodiversity. By respecting them, we are taking concrete action toward a healthier and more vibrant environment.** 

Thank you for your commitment to us.

You've chosen a campsite surrounded by nature and the forest with its tiny inhabitants. Our friends, the insects, are in their natural habitat.

They may enter your home.

Please come and talk to us if you're bothered.



Bar - Snack

LICENSE 4

Our bar opens its doors every year, **from May to September.**

From mid-May to mid-June:

Weekends and public holidays
(Friday, Saturday, and Sunday)
from 3:30 p.m. - last order at the
snack bar 8:00 p.m.

From mid-June to mid-September:

Every day (except Wednesday)
From 3:30 p.m. to 10:00 p.m.
(Last orders at 8:30 p.m.)

Breakfast

sweet or salty depending on the offer

Off-season: weekends and public holidays
from 8:30 a.m. to 10:00 a.m.
July and August: every day

Served on the terrace from 8:30 a.m. to
10:00 a.m.



**RESERVATION REQUIRED THE DAY
BEFORE
BEFORE 6:00 P.M.**

Lunch/Dinner

eat in or take away

Off-season: weekends and public holidays
In-season: every day (except Wednesdays)

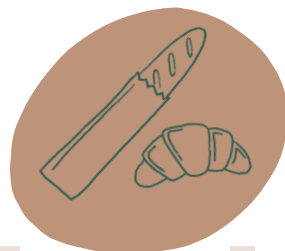
From 3:30 p.m. for ice cream, soft drinks,
aperitifs, cocktails, etc.
From 6:00 p.m. for dinner



**LAST ORDER
MEALS AT 8 P.M. OR 8:30
P.M.**

Bakery

TASTE OUR BAGUETTES AND PASTRIES



**Off-season: weekends and public holidays
(from May)**

**And every day
from mid-June to mid-September**

TO ORDER AND PAY THE DAY BEFORE AT
RECEPTION, BEFORE 6:00 P.M. (FOR
BAGUETTES AND VIENNOISERIES)

*Schedules may change
depending on demand.*

Entertainment and Outings

Local Markets

Masevaux

Local producers, Wednesday mornings
Farmers' market, every second Thursday of the month
from 5 p.m.

Etueffont

Local market, the first Sunday of the month

Delle

City center market, Saturday mornings

Belfort

Fréry Market, Thursdays and Fridays from 7 a.m. to 12
p.m.,
Saturdays and Sundays from 7 a.m. to 1 p.m.

Girromagny

Saturday mornings

Thann

Saturday mornings

To visit the region and discover



Belfort Tourism
(Franche-Comté side)



**Masevaux Tourist
Office**
(Alsace side)

The campsite also offers a **fitness area**,
two children's playgrounds, **two bowling alleys** (bowls available
for loan), a **ping-pong table**, **board games**, and **darts**, a **Kids' Club**
open every summer, and a variety of family-friendly activities.

*Discover the summer entertainment
schedule on the "Flowercamping" app.*

To find out more...

Find our outing and activity ideas at the campsite
reception, on our Facebook page, and on the
"Flowercamping" app.

Suggestions for outings



COLMAR

45 min drive via the D83



LA ROUTE DES VINS D'ALSACE

45 min drive via the D83



LE LION DE BELFORT ET SA CITADELLE

1/2 hour drive via the D83



LE MUSÉE DE L'AUTOMOBILE MULHOUSE

45 min drive via the D83



EUROPAPARK

56 min drive via the D20

LE CAMPING DISPOSE D'UN PETIT POINT INFO TOURISTIQUE À LA RÉCEPTION.

WI-FI

The Wi-Fi zone is limited to the bar/snack area.

Identifiant

Camping_Seigneurie_invite

Password

Seigneurie90110

In case of emergency

EMERGENCY NUMBERS

Campsite management
(outside reception opening hours):

03 84 23 00 13

06 76 65 50 65

07 89 08 03 43



119

HELLO,
CHILD ABUSE



17

POLICE
EMERGENCY
SERVICES



15

SAMU



**08 00
59 59 59**

POISON
CONTROL
CENTER



3919

VIOLENCE
WOMEN INFO



114
SMS

EMERGENCY NUMBER
FOR DEAF OR HARD
-OF-HEARING PEOPLE



18

FIREFIGHTERS



112

EUROPEAN
EMERGENCY
CALL NUMBER

DOCTORS

Doller Medical Office (5 km), 1 avenue Gérard : **03 89 82 80 00**
Doctor on call : **116 117**

PHARMACIES

at Masevaux

Pharmacie Banon : **03 89 82 40 65**
Pharmacie Dirr : **03 89 82 45 19**

Enjoy your stay with us!



*FOLLOW US ON FACEBOOK AND INSTAGRAM
AND RELIVE THE MEMORIES OF YOUR STAY!*



Flower Camping du lac de la Seigneurie

3 rue de la Seigneurie
90110 Leval

+ 33 (0)3 84 23 00 13
contact@camping-lac-seigneurie.com